

Contract Type	Description of Coverage
Product Assurance - Anesthesia	<p>1. Preventative Maintenance – Customer On Site Coverage Company shall, upon Customer's request and within normal working hours, provide any travel, accommodation or labor required to complete, at Customer's site, the manufacturer's recommended maintenance of the Equipment. On each such service, Company will service the Equipment in accordance with the manufacturer's then current Maintenance Guide for such equipment.</p>
	<p>2. Preventive Maintenance Parts Coverage. Company shall, upon Customer's request and within 08:30AM – 05:00PM local time provide any replacement Spare Part needed to for preventative maintenance. Such replacement Spare Part shall have equivalent function and performance as the original Spare Part, when new. Company reserves the right to use a refurbished part as a replacement Spare Part.</p> <p>"Spare Part(s)" mean replaceable spare parts used in the Equipment and listed in the Company Spare Parts Price List. Spare Parts do not include disposable or user parts that must be routinely replaced, items listed in the Supplies & Accessories Price List, or computer products or peripheral devices not manufactured by Company or produced on Company's behalf. Any original Spare Part for which Company has supplied a replacement Spare Part shall become the property of Company.</p> <p>Customer shall determine, at its own direction, whether Equipment requires a Spare Part and which Spare Part is required. Company will ship a replacement Spare Part to Customer as Company's expense and soon as possible, usually within one (1) working day after Company receives a written request from Customer for a replacement Spare Part. Unless expressly agreed otherwise, such replacement Spare Part shall be delivered by Company FOB point of shipment. Title to and risk of loss of the replacement Spare Part shall pass to Customer at point of shipment. Company will incorporate into such replacement Spare Part all mandatory hardware and software changes that have gone into effect with respect to such Spare Part since the original Spare Part was installed by manufacturer. Customer is responsible for proper installation of such replacement Spare Part into the Equipment. Customer shall remove the original Spare Part and return it within thirty days to Company's repair facility at Customer's cost, properly packed and, in the case of printed circuit boards, sealed in anti-static bags. Any original Spare Part that is not properly packaged or shows evidence of unauthorized repair will be returned to Customer at Customer's expense, and Customer will be invoiced at the full list price for the replacement Spare Part.</p> <p>Certain Spare Parts have programmed devices ("EPROMs") that determine the operational features of the Equipment in which they are used. Replacement Spare Parts will be shipped with EPROMs containing the minimum feature set offered for the Equipment they go into. If Customer has purchased other than the minimum feature set it is Customer's responsibility to remove the EPROMs from the original Spare Part prior to shipment to Company and replace the EPROMs in the Replacement Spare Part</p> <p>Company may terminate this Agreement immediately upon notice to Customer without opportunity for cure if Customer returns as an original Spare Part a Spare Part which was removed from equipment not covered by this Agreement.</p>